

Fancy Pawz Mobile Pet Salon
Customer Information and Release
Owner Information

First: _____ Last: _____

First: _____ Last: _____

Civic Address: _____

Mailing Address: _____

Home Phone: _____ Cell Phone: _____

Pet Information

Name: _____ Breed: _____

Age: _____

Name: _____ Breed: _____

Age: _____

Name: _____ Breed: _____

Age: _____

Veterinarian: _____ Phone: _____

Please list any important information pertaining to your pet's health (allergies, hip/joint problems, seizures, ear infections warts, hot spots etc.) PLEASE BE SPECIFIC!!!

Has your pet ever bitten or been aggressive towards any person or animal? ___YES ___NO

May we give your pet treats? ___YES ___NO

May we take photos of your pet to use as a model when promoting on our website, brochures etc.? ___YES ___NO

May we apply pet cologne to your pet after grooming? ___YES ___NO

Would you like Bows or Bandanas on your pet after grooming? ___YES ___NO (circle preference if you have one)

OVER...

This agreement is made between Fancy Pawz Mobile Pet Salon and the owner of _____ (see reverse for owner and pet details). This agreement is in effect for all future appointments. Any changes to the agreement will be provided in writing and attached with signatures.

Fancy Pawz is committed to providing your pet with a safe, comfortable and enjoyable grooming experience. Fancy Pawz will make every effort to ensure the safety and well being of your pet. While most of our pets enjoy a visit with Fancy Pawz, it is important to remember that grooming can be a stressful time for your pet, and while we will do everything we can to make your pet comfortable, he/she may exhibit signs of stress (panting, shaking, whining) during the grooming process. Fancy Pawz has procedures in place to ease young, senior and nervous pets through the grooming process.

It is understood that grooming can uncover issues with your pet that were not apparent (especially when dealing with matted coats). This can include skin allergies, shampoo allergies, moles, clipper sensitivity, matting and tangles, fleas, fear, behavioral issues, bone or joint sensitivity, heart condition, seizures, etc. Fancy Pawz will not attempt to diagnose any illness, and will notify the owner of any unusual findings during or after grooming. It is the responsibility of the owner to seek veterinary treatment at their cost.

Although accidents are very rare, and Fancy Pawz takes every precaution, there is a risk when grooming pets. This can include, but is not limited to nicks, cuts, clipper burn, cutting the quick in the nails etc. Fancy Pawz will inform you immediately of any incident that occurs or that we notice. Your pet's safety and comfort is our number one priority. You further understand and agree Fancy Pawz is not responsible for any expenses, damages or costs resulting from any service provided or injury including death to the pet whether in the care of Fancy Pawz or after services have been completed. All veterinary costs are the responsibility of the owner of the pet.

Fancy Pawz recommends your pet be on some form of parasite control purchased from your veterinarian. If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. Flea infestations can lead to tapeworm and other health problems. Please inform Fancy Pawz prior to booking your grooming appointment if you are aware your pet has fleas or ticks. If fleas are present, a flea bath will be given immediately, and a \$15 surcharge will be added to the grooming fee to cover cost of flea shampoo, and extra cleaning to ensure no live fleas remain in the salon.

You MUST inform Fancy Pawz if your pet has bitten, or is aggressive towards people, other pets or specific grooming procedures. This is for the safety of the Groomer and your pet. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Fancy Pawz reserves the right to refuse or stop services for such pets at any time before or during the grooming process and charge a percentage of the groom completed with a minimum of \$30.

Cancellations happen and we understand schedules sometimes change. If you must cancel we ask that you give us 24hrs notice, by phone or by email. If we arrive for a scheduled appointment and find no one home you may be subject to a trip fee. Habitual no shows/cancellations may be subject to a fee up to the price of the grooming or prepaid appointments.

As the owner, you may authorize Fancy Pawz to perform scheduled grooming appointments while you are not home. In the case where a key is left, or access is granted to your home, Fancy Pawz will not be held responsible for any damages or theft to property, unless it is the direct result of negligence on our part.

Payment is due upon completion of service. We accept Cash and Cheque. Returned Cheques will be subject to \$40 NSF Fee.

Signature of Pet Owner

Date

OVER...